

January 23<sup>rd</sup>, 2025

### **Concerns for Seniors When Dealing with Their Television, Internet and Phone Service Providers.**

As you may know, the RWC is affiliated with the National Pensioners Association (NFP).

The NFP's main role is to provide aging Canadians, with **a clear, unified, national voice** to influence government policy and legislation for seniors.

The Canadian Radio-Television and Telecommunications Commission (CRTC) has invited the National Pensioners Federation, to participate in their Consumer Advocacy virtual roundtable sessions. The CRTC is an independent public authority in charge of regulating and supervising Canadian broadcasting and telecommunications.

The NPF plans to contribute valuable insights on removing barriers for seniors when dealing with their television, internet, mobile, and phone service providers. But, they need to hear from retirees.

They require you to provide your concerns, your real stories/experiences etc. that you have had regarding your interactions with organizations providing these services.

The NPF has set up a survey on their website where you can provide them with information regarding your experiences as well as your opinions. Strict confidentiality will apply to personal information that you will share.

We encourage you to participate in this survey.

**Visit the NPF website link soon as the deadline to participate is February 20<sup>th</sup>, 2025**

<https://nationalpensionersfederation.ca/national-pensioners-crtc-survey/>

**Rick Prudil**

President

Retired Workers' Chapter